Evolution of Training at the Justice Libraries

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February 20, 2015
Who here has...

Please stand if you’ve attended a live, in-person training this past year – since we are all here at the conference, everyone should be standing....
Who here has...

Please stay standing if you’ve attended a remote training program, where participants are in one building and the instructor is in another.
Today’s Focus

Today we are going to share with you our journey, from how we went from being a training program that just had live, in–person training (like our first group) to being able to offer remote training (like our second group).
History

Judiciary Act of 1789

Act to Establish the Department of Justice 1870
How Big Is it?  Pretty Big
Justice Libraries – Where We Are

Library Locations

- 20 Massachusetts Ave
- 1100 L St NW
- 1425 NY Ave
- JCB (555 4th St)
- Liberty Sq - Antitrust and Civil (45...)
- Main (950 Pennsylvania Ave)
- Nat’l Place (1331 Penn Ave)
- Patrick Henry (601 D St)
Justice Libraries – Who We Are
CLE Training Series – Promoting Training With Carrots
Eastern Standard Time

Adobe® Connect™

Central Standard Time

Mountain Standard Time
HEADNOTES AND KEY NUMBERS

Legal Research Series ◊ DOJ Libraries
Similarities Between Live, In-Person Training and Long Distance Training

• Both kinds of training need to be marketed – just because you offer it, doesn’t mean they will attend!
• Need to stop and take the pulse of your participants during the presentation
  – For in-person training, this means looking around the room to see if people are still paying attention or are they checking their email.
  – For long distance training, this means asking people to provide sort of feedback, whether that is by responding to a quiz or responding in a chat box.
• Need to come up with a game plan to keep your class engaged
  – For both kinds of classes, it may mean changing the cadence of your voice or asking more questions.
• Need to get feedback from participants after presentation
  – For both kinds of classes, this means considering offering a beginner or advanced course, or adding more polls, or tweaking the content to more digestible pieces.
Where We’ve Come From & What We’ve Learned

• Our training program started off as a single training course on just legislative history and has grown to include 23 classes (regularly taught in person) by Library Staff, as well as a budding distance training program of 8 courses.
• On our horizon, we hope to offer on demand training of our legal research classes so as to be able to meet the needs of those individuals around the world, in different time zones, who can’t attend long distance training.
• Regardless of format, we’ve learned that our training program has to be organic and flexible to meet the training needs of our patrons.