Campus Wireless Connections

Chart showing the number of users connecting to wireless networks over time.
40 13” MacBook Pros
Boot Camp (dual-boot Win7 and OS X)
DeployStudio (freeware) www.deploystudio.com
rEFIt (freeware) refit.sourceforge.net
Deep Freeze www.faronics.com/products/deep-freeze/
Circulation statistics during fall quarter 2012

- **3,835** checkouts
  - 12.8% of all library item checkouts
- **614** renewals
  - 10.9% of all library item renewals
- Most laptops are out before noon
- Students hovering at circ for returns
- Very little marketing!
n = 120

Where did you use the laptop?

- In the library: 120 responses
- In class: 30 responses
- Somewhere else: 10 responses
n = 120

Which Operating System did you use?

- Windows: 31.7%
- Mac: 44.2%
- Both: 24.2%
n = 120

How often do you use a library laptop?

- First time: 17.6%
- Monthly: 19.3%
- Weekly: 43.7%
- Daily: 18.5%
- More than once a day: 12%

Do you own a personal laptop?

- Yes: 27.7%
- No: 72.3%
Library Laptop Lending Student Survey

n = 120

Did using a library laptop contribute to your academic success?

- Strongly Agree: 70
- Agree: 20
- Neutral: 10
- Disagree: 5
- Strongly Disagree: 5

February 2013
Library Laptop Lending Student Survey

n = 119

Did using a library laptop enhance your experience as a student?

- Strongly Agree: 60
- Agree: 45
- Neutral: 15
- Disagree: 1
- Strongly Disagree: 1

n = 119
n = 117

Please mark the following tasks that you used the laptop for:

- Use Microsoft Word
- Do research
- Check email
- Search for articles
- Take notes in class
- Read an eBook
- Search for library books
- Use iMovie or GarageBand

n = 117
Library Device Lending Survey

Credit: Brian Sawyer
( CC)
http://flic.kr/p/boiUDE
Preliminary Results of Survey

n = 233

What type of library do you represent?

- Academic
- Public
- Government
- School
- Corporate
- Other

n = 233
Do you loan laptop computers (including netbooks) to library patrons?

- Yes: 67.4%
- No: 32.6%

Do you loan tablet computers or e-Readers to library patrons?

- Yes: 53.6%
- No: 46.4%

n = 233
Laptop operating systems

Which operating systems are available to library patrons?

- Windows
- Mac OS X
- Other
- Linux

$n = 159$
Laptop inventory

Over the past two years, has your laptop inventory increased, decreased, or stayed about the same?

- Increased: 46.5%
- Stayed about the same: 43.9%
- Decreased: 6.4%
- I don't know: remainder
In the next two years, do you plan to increase, decrease, or roughly maintain your current inventory level of laptops?

- Increase: 22.3%
- Maintain current inventory level: 22.9%
- Decrease: 51%
- I don't know
Which tablet(s) and/or eReader(s) are made available to library patrons?

- iPad
- iPad Mini
- Kindle (e-Ink)
- Kindle Fire
- Nook (Classic or...
- Nook (Tablet or...
- Nexus 7
- Galaxy Tab
- Microsoft Surface
- Sony Reader
- Other

n = 110
Preliminary Results of Survey

eBooks Access

How are eBooks accessed on the tablet computers and/or eReaders?

- Preloaded by library staff: 80%
- Downloadable by patron: 40%
- Accessible via the web:
- I don't know: 10%
- We don't provide eBooks: 5%
- Other: 5%

n = 110
Would you like to make any comments related to eBook access on tablet computers and/or eReaders?

- Stupid DRM and clunky interfaces make it a pain for library staff and users alike.
- If you are going to offer them to your patrons, be prepared to also offer tutoring and assistance for them.
- It's a pain and not worth it for our population. I think we'll be dropping them soon...
Thank you!

- Please complete the survey for your library!
- [http://goo.gl/lYmNQ](http://goo.gl/lYmNQ)
- Jonathan M. Smith
- [jsmith@csusb.edu](mailto:jsmith@csusb.edu)